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### Key Services

- Manage contract terminations
- Collate and validate supply data
- Prepare and forward tenders to suppliers
- Issue EU procurement documents if required
- Analyse offers on a like for like basis
- Liaise with successful provider to ensure simple switch over if required
- Administer billing issues
- Assistance with new handsets and changes to your account

## Telecommunications

Many organisations may have been using the same telecoms provider for a number of years. CUB UK staff can look at the market to assess which telecoms company can offer the best contract rates and customer services to suit your business needs.

### Initial Review

By providing CUB UK with a copy of your most recent telecoms invoices CUB UK will provide analysis of your current telecoms bills. We will provide a report which will outline recommendations and potential savings that can be achieved. On average, new CUB UK clients have saved 23% on their current telecoms spend without any compromise to service levels.

### Service Reviews

Our staff constantly monitor the telecoms market and if the cost of calls change we will review your account and keep you up to date.

### Service Support

Our team are also able to assist with any requirements you may have for telecoms equipment. This may be a need for a new telecoms system or modifications to existing hardware.

In future if you receive sales calls from other mobile and telecoms system providers, you can give them our phone number to call and we will assess what they are offering for you. If you pass this information on to your receptionist, it will save you handling several cold calls a week.